

Service	<p style="text-align: center;"><u>Segue Clinic</u></p> <p style="text-align: center;">554 Main Street East Hamilton, Ontario, L8G 4A8 T: 905-522-1333 F: 905-522-0444 Or 840 Queenston Road, Unit 826 Stoney Creek, Ontario, L8G 4A8 T: 905-664-1304 F: 905-664-1359</p> <p style="text-align: center;">Intake line: 905-688-1827 or 1-866-301-0771 Website: http://www.segueclinic.com</p>
Services Offered	<p>Segue Clinic is the leading network of community-based addiction treatment centres throughout the Niagara Region and Hamilton area, specializing in opioid use disorder. They have been providing rapid access to addiction treatment for opioids (RAAM) since 2003.</p> <p>Addiction can be a chronic disease but; with medication assisted treatment, counselling and encouragement; you can take your life back. The Segue Clinics approach engages the body, mind and social issues in a compassionate and respectful way. The latest technological advancements, including telemedicine, are used to provide timely, accessible treatment to work with your schedule.</p> <p>The Segue Clinic offers a complete, confidential program integrating many community partners to deliver holistic hope, healing and health. They also provide connections to partner counselling services and 12 Step programs, referrals to residential treatment facilities, mental health care and family physicians, referrals to parenting classes, prenatal health care and social agencies and help with completing forms for drug plans, social assistance, dietary needs and housing.</p>
Inclusionary/ Exclusionary Criteria	<p>Will accept clients of any age. If clients are under 18 there are conditions to be part of the program; they will need to register for counselling at Alternatives for Youth, have a consult with all three doctors (and all three doctors have to approve treatment) and have parental consent.</p>
Treatment Details	<p>There are four phases in the treatment plan. Each patient is unique and program length will be customized for them.</p>

	<p>Phase one: Start</p> <p>At a client's first meeting, they will assess their level of opioid addiction and need for treatment. When the client begins their program, they will help them to transition from using a street opioid drug (OxyContin, Percocet, Hydromorph Contin, Codeine, Heroin, Fentanyl etc.) to either Suboxone or Methadone.</p> <p>Phase Two: Stabilization</p> <p>Clients will have weekly appointments and drug tests during the stabilization period. They will receive regular counselling and meet with their Segue Clinic physician as often as needed until they are medically stabilized.</p> <p>Phase Three: Maintenance</p> <p>During the maintenance phase, they will help client's focus on continued participation in counselling, show clients how to prevent a relapse and continue sobriety from all illicit substances. Some people choose to continue with occasional use and if that's their choice, they will work with them on a harm-reduction approach.</p> <p>Phase Four: Recovery</p> <p>In the recovery stage, clients become part of a new community with the skills and strength to prevent a relapse. The medication you'll be taking will be gradually decreased over a period of several months. After the medication is stopped, they will encourage and help clients to continue to participate in a recovery group.</p>
<p>Philosophy of treatment</p>	<p>Harm-reduction approach.</p> <p>If clients use opioids while taking Suboxone or Methadone, clients will receive increase Segue Clinic visits and expanded counselling support.</p>
<p>Cost/ Payment Options</p>	<p>None - with valid Ontario Health Card.</p> <p>All physician services and urine tests are covered by the Ontario Health Insurance Program (OHIP). Out-of-province patients are covered by their individual provincial health plans (excluding Quebec).</p> <p>The cost of methadone is covered by the Ontario Drug Benefit Program for those patients who are covered by that plan. Otherwise, there may be costs for the medication and/or dispensing at your pharmacy.</p> <p>Suboxone is usually covered by private drug plans and special coverage may be available through the Ministry of Health's special consideration department.</p>
<p>Referral Process</p>	<p>Clients can call intake line at 905-688-1827 or 1-866-301-0771. Clients can also visit their preferred Segue Clinic location. A team member will</p>

	answer their questions, provide information, and arrange their initial assessment. Their goal is to have clients visit within 24 hours of their first call.
Hours of Operation	<p>Hamilton Monday and Tuesday: 8:30am-4:00pm Thursday: 8:30am-7:00pm Friday: 8:30am-3:00pm</p> <p>Stoney Creek Monday, Thursday and Friday: 8:30am-4:00pm Thursday: 8:30 am-4:00pm</p>
Staff Compliment	<p>Physicians certified in Opioid Dependence Treatment using both Methadone and Suboxone.</p> <p>Registered Nurses Administrative staff</p>
Any other special considerations?	Staff will help clients to complete necessary forms for ODSP and OW to cover transportation costs.
Wheelchair Accessible?	Wheelchair Accessible.
Close to Bus Route/ Public Transportation?	<p>Hamilton location is directly downtown and is located near a number of bus stops.</p> <p>Stoney Creek location is close to Eastgate Mall where a number of buses stop such as 10- B-line, 1- King.</p>
Languages spoken	English. If the client has no supports that can come with them to provide translation then they will access a translator.

(Please note this document was updated June 2018. Program information may change. Please contact agency to receive latest information regarding their services)